

Terms of warranty

1. The Seller grants a 24-month warranty for defects of the Goods. Warranty claims of the Buyer against the Seller can be pursued within 24 months from the date of invoice.
2. The Seller's warranty liability solely includes defects in material. Abuse or misuse of the Goods will void the Warranty.
3. All the defects, damages, and shortcomings of the Goods delivered by a carrier must be recorded in the waybill.
4. The Buyer is obliged to immediately inform the Seller about any defects, damages, and shortcomings within a 24-hour period from the collection of the Goods.
5. In case of Services the claim of warranty shall be pursued within a 48-hour period from the Service provision.
6. After pursuing a claim the Buyer is obliged to follow the Seller's instructions concerning protection and further use of the Goods under the pain of the warranty claim being declared null and void.
7. The Buyer is obliged to provide the Seller with all the information concerning the defect and its cause in accordance with the truth in order to properly assess the defect and the validity of the warranty claim. Should the Buyer hide important information or provide the Seller with false information about functioning of the Goods the Warranty is declared null and void and the Buyer is charged with the repair costs.
8. Defective goods can be returned in exchange for new ones on the terms and within the time limit agreed upon with the Seller.
9. Pursuing a warranty claim does not release and discharge the Buyer from the obligation to pay the full price of the Goods ordered.
10. The Seller bears no responsibility for any profits lost by the Buyer resulting from failing to perform or improper performance of the Purchase Agreement. The Seller bears liability for the actual loss resulting from failing to perform or improper performance of the Purchase Agreement or Purchase Agreements limited to the price of the Goods.
11. The Goods being complained about shall be sent by the Buyer to the Seller in packaging which shall ensure proper protection from damage after specifying the shipping method and time of delivery and the method of paying the delivery costs.
12. Should the Seller recognize the warranty claim the Seller is obliged to repair the damage or replace the Goods for a one without any defect. In justified cases the Seller may decide to reduce the price of the defective Goods to be accepted by the Buyer.
13. The Buyer shall be charged with all the costs resulting from an unjustified warranty claim.
14. The Seller reserves the right to repair the defective Goods for which the Warranty claim has been recognized at the location at which the Goods are stored or used.
15. The Seller reserves the right to outsource the repair to an authorized company in their sole and absolute discretion.
16. The Warranty does not include defects and faults resulting from:
 - a. misuse of the Goods resulting from failure to follow the user's manual,
 - b. altering the structure of the Goods, modifying, repairing and altering the Goods in any way without Seller's permission,
 - c. damage through the fault of the Buyer, the users of the Goods or any third party for whom the Seller does not bear any responsibility,
 - d. Force Majeure.